

At IOSH we know how to develop great training that gets people interested and involved from the very beginning. Our safety and health training courses are well known for their interactivity and fun factor, which means people learn more and stand a much better chance of remembering what they've learned.

The Managing Safely Refresher is a practical classroom-based course, full of step-by-step guidance, with a clear business focus. The format and content keep your staff interested and stimulated throughout the course – critical to getting safety and health embedded across the whole organisation.

# Who is the *Managing Safely Refresher* for?

The one-day course is for delegates who have already completed the full *Managing Safely* course. Delegates get to refresh their knowledge on the key parts of the full *Managing Safely* course by relating them to a plan-do-check-act safety and health management system, with leadership at the heart of it all.

# What does the business get?

- Peace of mind, knowing that your staff have had refresher training and are up to date with their safety and health knowledge
- Very little 'downtime' the programme can be delivered flexibly so that it suits your business
- Efficient and effective learning the course materials have been piloted to make sure they work in practice
- Globally-recognised, respected and certificated training for your managers and supervisors

#### Managing Safely Refresher covers...

#### Thinking back

Delegates reflect on what they took away from the full *Managing Safely* course. They will also revisit the key reasons for managing safely and recap some of the key terms in an engaging and participative way.

# Leadership

Why leadership is important, and how to create a positive safety culture.

#### Plan

Looks at a safety and health policy and what it includes. Delegates also consider how to deliver the policy.

# Do

Delegates undertake a risk assessment exercise and then think about the best ways to communicate their findings and the safety and health plan to the workforce.

# Check

Takes a look at data types, what can be measured and how this helps in seeing if 'the plan' is implemented and working.

# Act

Looks at why reviewing performance, acting on lessons learned and striving to improve continually is essential. Delegates then reflect on what they have learned and how they will use this in their workplace.

#### Learner-centred approach

An interactive case study exercise is used throughout the course to apply refreshed knowledge to the plan-docheck-act model and then link it back to the workplace. For example, learners will discover what a safety and health policy looks like, come up with ideas to influence safety culture and select the best communication methods to engage a workforce.

Successful delegates are awarded an IOSH *Managing Safely Refresher* certificate.

#### What results can I expect?

- Greater productivity, from fewer hours lost due to sickness and accidents
- Improved company-wide safety awareness culture and appreciation of safety measures
- Active staff involvement to improve the workplace
- Enhanced reputation within the supply chain

The *Managing Safely Refresher* is delivered by IOSH's network of approved training providers.

Need help or want to know more? www.iosh.co.uk/ managingsafelyrefresher Email courses@iosh.co.uk