

I have recently undertaken my NVQ level 4 certificate, which in most cases can be pretty daunting and it is the first time I had carried out any type of course work on line so naturally I was a little bit hesitant.

Thanks to Sheilds it was made relatively straight forward in regards of what was expected from me and when.

I can certainly say that help and advice was always readily available and my nominated assessor responded with a reply within 24 hours of me sending any email whether it was to answer any of my queries or just to confirm that my work was of an acceptable standard, it was also comforting to know that I could at any time just make a telephone call and speak to my assessor.

I personally was genuinely satisfied with the service I received from Sheilds and I would not hesitate to contact them if I wanted any further training.

Ian Stanley.